2022 Wins

1. RAC ADR Limit
   1. Beginning April 1, the Recovery Audit Contractor (RAC) will limit additional documentation requests (ADRs) based on the number of paid Medicare claims by product category.
   2. This new change will allow the RAC to account for volume of claims by product category, which should improve the RAC’s program integrity efforts and limit supplier’s chances of getting a large audit on a small part of their business.
   3. The new guidance states, “Limits will be set at 10% of all paid claims, by policy group, paid within a previous 12-month period, divided into eight periods (45 days). Although a RAC may go more than 45 days between record requests, in no case shall a RAC make requests more frequently than every 45 days.”
   4. This suggestion was brought to CMS by AAHomecare after hearing from AAHomecare members regarding their experiences with RAC audits.
   5. Currently, the RAC’s methodology is based on a total claim number by NPI without consideration for the number of claims in a particular product category. This means that suppliers can receive large volumes of RAC audits for a product category in which they do minimal business.
2. A state leader connected AAH with a supplier that only received 5-day extensions with a limit of two times on their audit. AAH flagged this issue to CMS and has heard that CMS will be directing SMRC to allow 10-day extensions and with no limit on extensions.