



Special Alert

September 12, 2000

From AAHomecare Chairman, David Savitsky

Emergency Message from CMS Concerning Payment of Services

We all feel the enormity of yesterday's terrorist attacks in New York City and Washington, D.C. As a company headquartered in Long Island, just a short distance from the city, I know that Tender Loving Care wants to assist in any way possible. Consequently, I wanted to pass along to all members – despite your location in the country – the following emergency message from CMS.

- AAHomecare Chairman, David Savitsky.

****SPECIAL NOTICE FROM CMS****

Because of the recent terrorist attack in the greater New York City, Washington D.C., and Pittsburgh metropolitan areas, we anticipate both an increased demand for emergency and other health care services, and a corresponding disruption to normal health care service delivery systems and networks.

To facilitate necessary care and treatment caused by this disaster, the Centers for Medicare & Medicaid Services (CMS) is here to do whatever it can to assure that all Medicare, Medicaid, SCHIP beneficiaries have access to the emergency or urgent care they need.

If your place of permanent or temporary health care business is in the vicinity affected by the September 11 terrorist attack/emergency and a Medicare, Medicaid, or SCHIP beneficiary presents themselves to you for service or treatment, regardless of their enrollment status:

Make it your first responsibility, as in any emergency, to care for the patient, and provide the emergency or urgent service or treatment first. We will work with you to ensure that you receive payment for these covered services.

To contact CMS regarding any payment question related to this emergency, call: 410-786-2000 , or email Emergency@cms.hhs.gov or check www.cms.hhs.gov for further information.