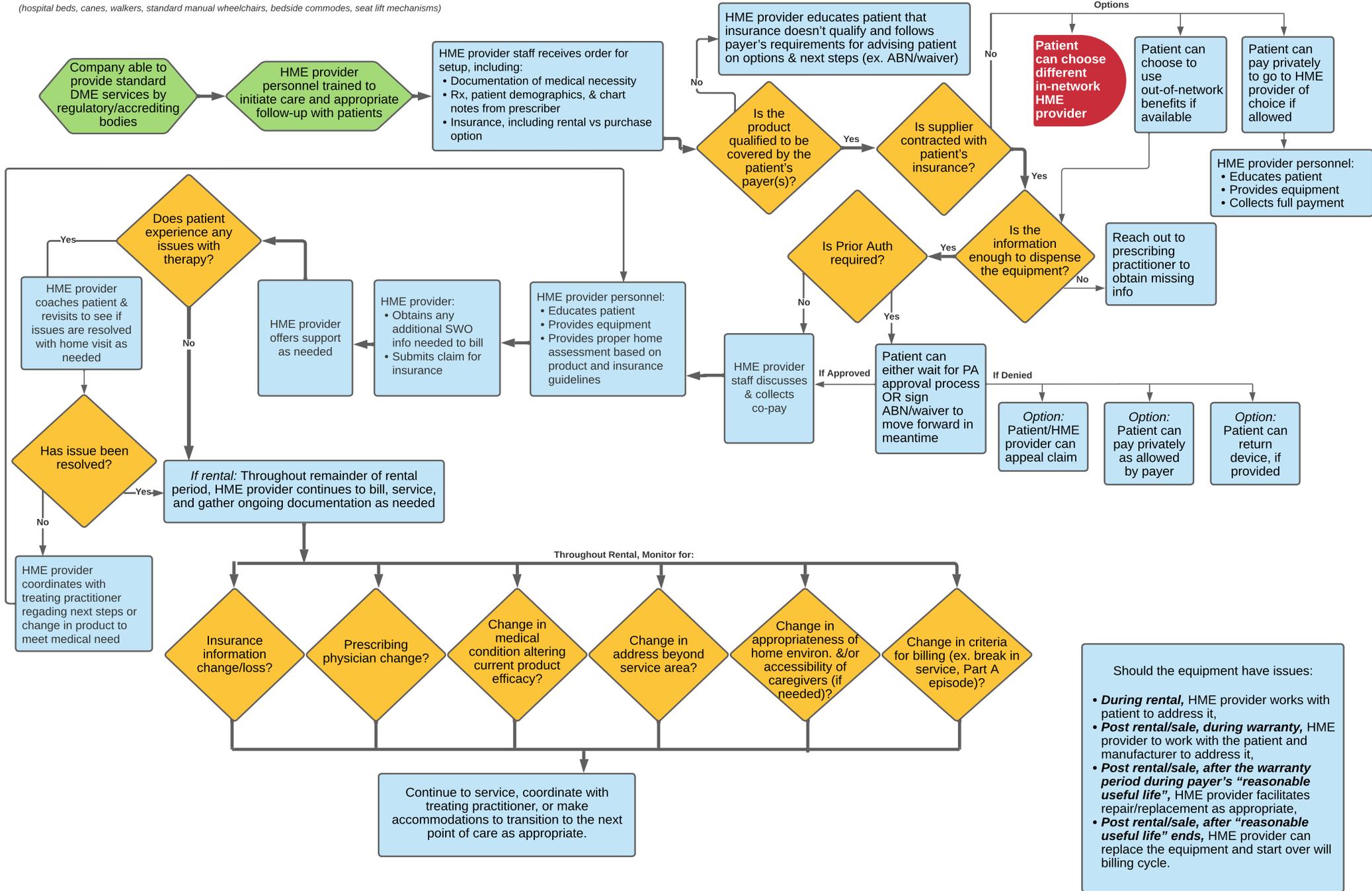


Standard DME Order Process

(hospital beds, canes, walkers, standard manual wheelchairs, bedside commodes, seat lift mechanisms)



Should the equipment have issues:

- **During rental**, HME provider works with patient to address it,
- **Post rental/sale, during warranty**, HME provider to work with the patient and manufacturer to address it,
- **Post rental/sale, after the warranty period during payer's "reasonable useful life"**, HME provider facilitates repair/replacement as appropriate,
- **Post rental/sale, after "reasonable useful life" ends**, HME provider can replace the equipment and start over will billing cycle.

