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ACU-Serve Announces Partnership with Nymbl Systems

CRT providers benefit from purpose-built billing and business management systems

AKRON, OHIO – ACU-Serve, an end-to-end revenue cycle management company, announced today that the company has signed an agreement with Nymbl Systems, software solutions that help deliver better business outcomes for those who enable better health and mobility. The two companies are working together to fill the void for purpose-built automation systems that meet the uniquely complex billing and business management requirements of complex rehab therapy (CRT) providers.

According to Jim Knight, CEO of ACU-Serve, “As the CRT industry continues to grow, we see more of our CRT-oriented customers struggle with business systems that don’t meet their needs – from both a front-end, intake perspective and a back-office, billing perspective. Nymbl brings a fresh approach to addressing the needs of CRT providers, with its roots deeply embedded in the O&P practices where many of the same challenges existed until Nymbl came along.”

CRT providers create, deliver, and support specialized medical equipment, devices and services to people with disabilities. These products often require customized, individually tailored solutions to help patients regain or maintain functional independence. According to Tyler Mahncke, Vice President of US Rehab, “There has been a large increase of interest amongst our US Rehab members recently. As billing continues to be difficult and hiring new talent is still a problem, providers are looking to outsource more of their operations and billing is a popular one that we are hearing more and more about. I am excited to hear of the partnership between Nymbl and ACU-Serve.”

Nymbl COO Chad Feinberg stated, “We are seeing tremendous interest among CRT providers for our billing and business management solutions that accommodate for the highly complex and customized processes they have in place. By automating workflows and generating cleaner orders with our solution, CRT providers are able to help patients get what they need faster while also facilitating faster reimbursements. We’re pleased to be working closely with ACU-Serve to meet both the clinical and business needs of the CRT market.”

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About ACU-Serve

ACU-Serve is an end-to-end revenue cycle management company offering solutions from intake through cash posting. For 30 years, they have been a strategic business partner for HME providers across the United States. They have more than 200 US-based employees combined with 600+ offshore resources, allowing ACU-Serve to offer a cost-effective full-service solution. The ACU-Serve team processes in excess of $1B annually through their proprietary software, ACU-Insight. To learn more about ACU-Serve, visit www.acuserverecorp.com.
About Nymbl Systems

Nymbl delivers better business outcomes for those who enable better health and mobility through an agile, purpose-built software platform that automates workflows and accelerates time to revenue. Based in Columbus, Ohio, the Nymbl team works with hundreds of O&P, CRT, and HME providers. To learn more about Nymbl, visit http://www.nymbl.healthcare/ or follow Nymbl on LinkedIn, Facebook, or Twitter.