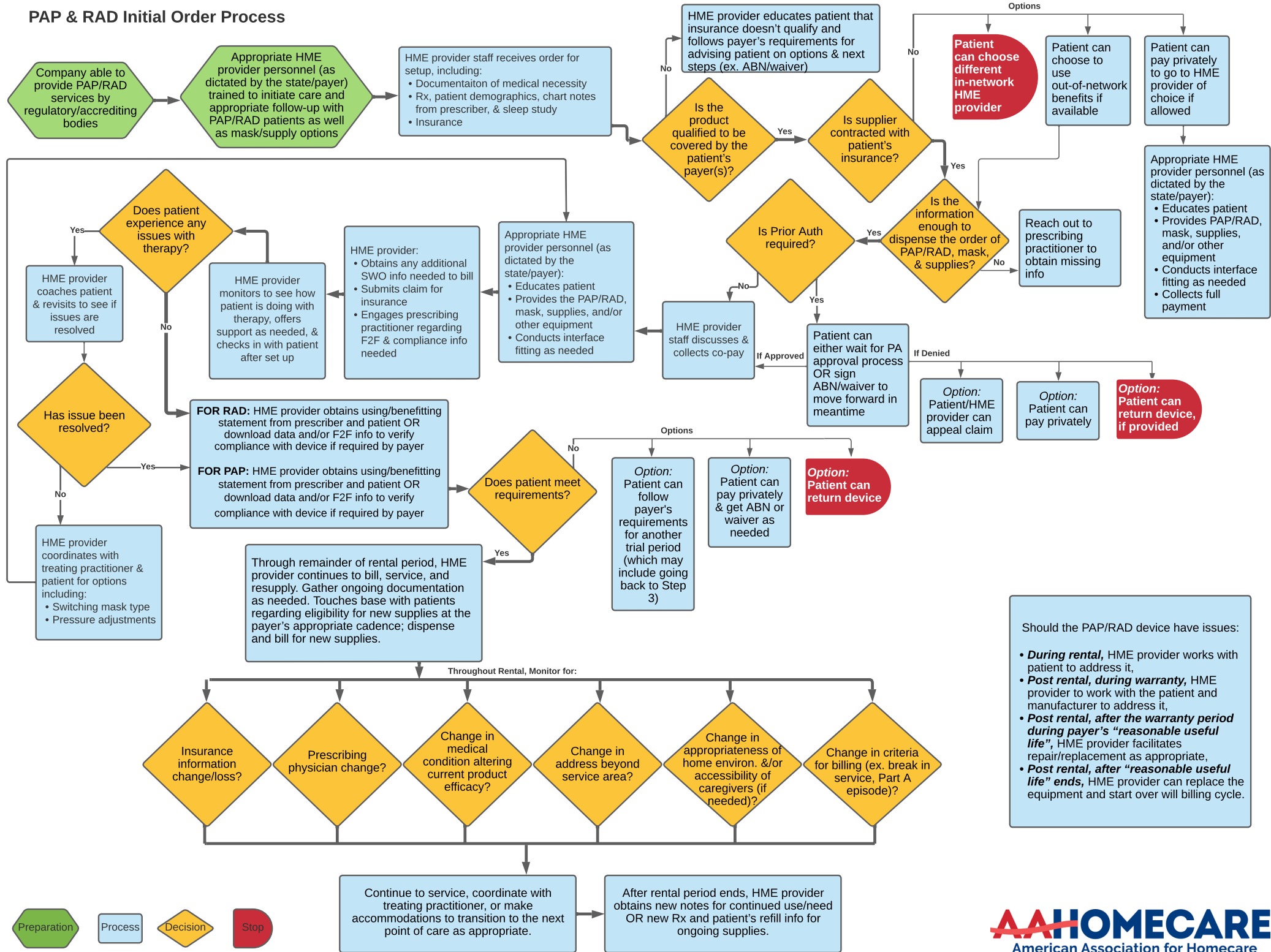


# PAP & RAD Initial Order Process



Should the PAP/RAD device have issues:

- **During rental**, HME provider works with patient to address it,
- **Post rental, during warranty**, HME provider to work with the patient and manufacturer to address it,
- **Post rental, after the warranty period during payer's "reasonable useful life"**, HME provider facilitates repair/replacement as appropriate,
- **Post rental, after "reasonable useful life" ends**, HME provider can replace the equipment and start over will billing cycle.

